A MESSAGE FROM MAYOR TAMMY DANA-BASHIAN...

“As Governor Abbott continues to open Texas back up, the number of COVID-19 cases are on the rise. And so are our North Texas hospitalization rates. Health care professionals are watching this carefully as hospitalizations are currently increasing at an 8% rate daily. Please continue to take precautions to keep yourself, your family members, and our community’s most vulnerable safe as we all work together to fight the spread of this pandemic. Wear a face covering when you leave home, observe physical distancing of at least six feet and, most importantly, wash your hands often.”
#Rowlett4All.

SAPPHIRE BAY UPDATE

Check out the amazing progress happening at Sapphire Bay. Marc S. English, President of Sapphire Bay Land Development, LLL commented that “This video speaks for itself! I am extremely proud to be able to quickly advance this waterfront resort hotel and convention center development, along with all of its world-class retail amenities and entertainment venues, toward fruition on beautiful Lake Ray Hubbard in the City of Rowlett. It is a true team effort from all here at the Sapphire Bay corporate offices along with the many planning, development, building, and engineering department personnel in the City of Rowlett. Each and every official, director and staffer has worked countless hours assuring that no project detail has been overlooked. This project’s amazing progress is a testament to their dedication and professionalism. Thanks to each and every one of you! Additionally, on another front, I am very excited to be planning the formal announcement of the Sapphire Bay Resort Hotel and Convention Center’s sponsoring hotel flag by mid-July, 2020.”

#MyRowlett Stories

Annual Writing Contest Winners Announced – The 2020 Arts and Humanities Annual Writing Contest were announced at this week’s City Council Meeting - the contest theme this year was “Who Dunnit?”

Established by Council resolution on February 3, 1988, the Arts and Humanities Commission enriches the cultural life of the Rowlett community through a variety of grants, contests and special projects.
Sponsored annually, the Writing Contest is open to adult residents of Dallas and Rockwall counties. The competition features three categories: Poetry, Short Stories and Short Works (comprised of plays and essays).

Entries are judged on originality, content, creativity, relevancy, structure, and the intangible: how the work touches the reader.

Congratulations to these talented Rowlett writers!

Poetry category: Lakisha Culpepper for her poem entitled, “An Apology to My Son: I Did Not Know.”

Short Works category: DR Mann Hanson for his short work entitled, “Road Trip Musings.”

Short Story category: Stacy Mier for her short story entitled, “My Brother’s Keeper.”

Please visit the Arts and Humanities website for more information about the fun, creative contests sponsored year-round by the Rowlett Arts and Humanities Commission.

#MyRowlett #Rowlett4All

Attention Rowlett Teens - are you looking for ways to get involved and give back to YOUR community? If so, we have a spot for you: the Rowlett Youth Advisory Council (RYAC) is now accepting applications!

Comprised of 7 regular members, along with 3 alternatives, who are sophomores, juniors or seniors - the new RYAC members are appointed by the City Council and will serve one-year terms from August to June of the following academic year.

Duties and responsibilities of the YAC include:
Acting in an advisory capacity to provide observations and make recommendations to the City Council regarding the needs and wants of Rowlett’s youth;
Educating the Rowlett youth in the local political process;
Serving as messengers for the City of Rowlett and assisting City Council in outreach to the youth in Rowlett; and
Assist the City by volunteering for local City events.

The deadline to apply is June 30th – visit their website for more information and to apply.

#MyRowlett #Rowlett4All

REMINDER… Let’s share all the good stuff – send your story to dperrin@rowlett.com today!

CITY MANAGER’S OFFICE

REMINDER ABOUT BLOOD DRIVE…The COVID-19 pandemic has had an impact on us all. Especially hard-hit has been maintaining the critical blood supply throughout our region.

Each day, six hundred patients in area hospitals require a blood transfusion and Carter BloodCare estimates that 1,000 donors are needed each day over the next four days to build back our community blood supply to acceptable levels.

You can help. Rowlett Ready, the City of Rowlett and the Carter BloodCare Center are hosting a blood drive at four Rowlett locations June 22nd - 23rd, please consider making an appointment and donating at one of the following:

In the Community

ACTION CENTER – Weekdays 8 -5 @ 972.412.6100 OR Online 24-7 (City Hall Building Closed; By Appointment Only)

STREAMING COUNCIL MEETINGS –
June 16, 2; May 29, 22, 19, 14, 5; April 28, 21, 13, 7, 1; March 30, 23, 20

Spot Light on Rowlett Special Edition – June 2020

Coronavirus Information – Texas Health & Human Services Site

Rowlett Walmart COVID-19 Testing Site

COVID-19 Testing Sites – See our website for information on all testing sites

Reopen Rowlett Responsibly

RFD Telemedic Program Information

RFD How to Wear Mask/Gloves

Notify Me – Subscribe TODAY!

Connect Rowlett – Sign up today!

Tenant Hotline

Homeowner’s Assistance – Information to Help Keep your Home

Dallas County Housing & Utility Assistance –

Jewish Family Service of Dallas

Catholic Charities Dallas
The **City of Rowlett** has now reopened all facilities; which began on Tuesday, May 26th, in accordance with Governor Abbott’s Executive order and Report to Open Texas. This approach of reduced access allowed residents, businesses, and visitors to conduct in-person business with the City while helping to slow the spread of the novel coronavirus (COVID-19) in the community. Now that all of our offices are open, we continue to ask all visitors to wear a face covering for health and safety while inside city buildings - if you do not have a face covering, one will be provided.

Following guidance and best practices from the Centers for Disease Control and Prevention (CDC), the City continues to perform enhanced cleanings of high-touch areas and has safety measures in place such as sneeze guards at countertops to protect employees and the public, hand sanitizer stations, and floor decals to assist staff and customers with proper social distancing. Additionally, staff attendants at each facility monitor the occupancy and regularly wipe down and disinfect frequently used surfaces.

Because COVID-19 is on the rise in the metroplex, we encourage you to continue to conduct business online, by phone and email as much as possible. To limit in-person contact and gathering of groups, City Council meetings, Planning & Zoning Commission meetings and any other Boards and Commissions meetings will continue to be conducted via teleconference until further notice. Check the [calendar](#) on our website for dates/times.

Now that all City buildings are open, please refer to our [website](#) for up-to-date details and new information. We appreciate your patience as we carefully and methodically reopened our buildings for your convenience of doing business. We look forward to once again safely serving you in person!

### Fee Suspensions
- Utility disconnects for non-payment are suspended.
- Late fees on water bills are suspended.
- Library fines are suspended and account blocks have been removed.
- Code Enforcement will still provide notices, but citations are suspended.

### Cancellations
- Classes, tours and other non-essential gatherings at the Police Department and Fire Stations are suspended.
- Non-essential City events are canceled, postponed or will be held virtually (each event will be separately evaluated) until further notice.

**Important announcement from GISD:** Garland ISD families will select from two options for their children when returning to school in August:

- **Option 1:** Full-time in-person on campuses, with heightened hygiene and disinfection protocols
- **Option 2:** Full-time virtual eLearning with district-provided technology and internet hotspots, as needed.

GISD has been advocating with the Texas Education Agency and state leadership to be able to offer these two options.

Specific details on these two choices will be communicated once final guidance from the Texas Education Agency is shared; this is anticipated next Tuesday, June 23rd. We understand districts across the state have announced their plans. GISD has always done the right thing for its families at the right time, which will occur when that final guidance is received.

Information will be coming soon about the process for parents to enroll students in the virtual eLearning.

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**FRIDAY@5 ~ FOR 06.19.20**

The [Action Center](#) is your one-stop-shop, offered by the City of Rowlett to assist citizens. Call 972.412.6100

Our Purpose Is To Serve! ~ The Friday @ 5 is published by the City Manager’s Office
option, as well as the school calendar with start/end times and transportation protocols.

As always, please check the district website for updated information on return-to-school plans and FAQs once developed, and be sure your contact information is correct in Skyward.

https://www.facebook.com/ChooseGarlandSD/photos/a.102441534482715/295223031871230/?type=3&theater

CITY SECRETARY’S OFFICE

The Rowlett Diversity and Inclusion Commission held a Facebook Live forum on Thursday, June 18th to discuss resident’s questions, concerns and to get and give feedback regarding racial inequities in the Rowlett community. Watch it here to stay informed!

Your city needs YOU! Become involved in the decisions that shape YOUR community - volunteer to share your expertise, experience and insight as a member of a City Board or Commission. While the time commitment is minimal, the opportunity to make a difference is significant.

Boards and Commissions include:

➢ Animal Shelter Advisory Board
➢ Arts & Humanities Commission
➢ Diversity and Inclusion Commission
➢ Economic Development Advisory Board
➢ Library Advisory Board
➢ Parks and Recreation Advisory Board
➢ Planning and Zoning Commission
➢ Senior Advisory Board
➢ Youth Advisory Council

The Rowlett Diversity and Inclusion Commission has created a Facebook group page to educate, incorporate, improve, and help raise awareness of diversity opportunities within the City of Rowlett. It serves as a safe platform where the citizens of Rowlett may provide feedback, exchange ideas, thoughts, and comments regarding how to better diversify our City’s government, activities, and events.

Join the group and be part of the conversation!

COMMUNITY DEVELOPMENT DEPARTMENT

Free Mosquito Dunks Available – Mosquito season is upon us! Do your part to control them – 2 FREE dunks are available, while supplies last, to Rowlett residents with a current utility bill or ID. Call 972-412-6125 for pick up at the Community Development building located at 5702 Rowlett Rd., Monday through Friday from 8am – 4pm.

ECONOMIC DEVELOPMENT DEPARTMENT

Redemption Barber Shop has moved from Main St. to 9818 Lakeview Pkwy. next to Hangtime Bar & Grill.
RetroCade, located at 6320 Dalrock Rd., enjoyed a successful Grand Opening last Friday and Saturday. Check them out this weekend!

IT DEPARTMENT

City of Rowlett phone system maintenance - Saturday, June 20

The City of Rowlett phone system will be down for routine maintenance on Saturday, June 20th from 8am-2pm. 9-1-1 will remain in full operation and is unaffected by this maintenance.

LIBRARY

The Library is open with limited hours and services. We will allow up to 50 people in the building at a time and visits are limited to 30 minutes. Face coverings are required; if you do not have one, the Library will provide you with one. Patrons can make photocopies and printing is available from your personal device or laptop using the PrinterOn interface.

New Operating Hours!

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<thead>
<tr>
<th>Curb-side Pickup</th>
<th>Open to the Public</th>
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<td>Mon – 12 pm - 2 pm</td>
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<td>Tues-Wed – 10 am -12 pm</td>
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<td>Fri-Sat – 10 am - 12 pm</td>
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SUMMER READING IS HERE! This year the Library is doing things differently, but we still have fun programs and prizes to encourage the love of reading. Visit our webpage to learn more and to report your Summer Reading hours virtually each week. There’s a reading challenge, weekly prizes and super grand prizes for every age group!

PARKS DEPARTMENT

Kids Kingdom is now open! The park will be open from 10am until dusk, daily. Our crew will sanitize the park before opening each day. For additional information, please call 972-412-6170!

We encourage everyone to wear a face covering.
CHEFVILLE

Camps run Monday - Thursday

Cooking Basics Camp / Ages 7+ 
May 24-28 9am-12pm 
June 28-30 9am-12pm 
July 12-16 9am-12pm 
July 26-30 9am-12pm

Baking and Host Camp / Ages 8-11 
May 24-28 9am-12pm 
June 28-30 9am-12pm

Chefville Teen Camp / Ages 12+ 
June 29-July 2 9am-12pm

Submit Cooking Entries! 
July 12-20 9am-12pm

Chefville is back, again! We have a variety of camps offered this summer. Sign up today while there’s still room left! 972-412-6170

June 29-July 2
July 13-16
July 27-30

CHEFVILLE KIDS 
Junior Master Chef TV Game Show Camp / Ages 6-8 
July 13-16 9am-12pm $125 includes fees

DISSERTS! DELICIOUS DESSERTABLE DESSERTS! / Ages 8-11 
July 20-23 9am-12pm $125 includes fees

The Action Center is your one-stop-shop, offered by the City of Rowlett to assist citizens. Call 972.412.6100

Our Purpose Is To Serve! ~ The Friday @ 5 is published by the City Manager’s Office

POWICE DEPARTMENT

POLICE DEPARTMENT

Weekly Crime Reports – Rowlett PD provides a link to the weekly crime reports so you, our citizens, can be informed about what is going on in your City.

Communication Center Outage...On Sunday, June 21st and June 28th between the hours of 3:30am and 7:30am the Rowlett Police Department will be conducting power infrastructure upgrades.

During this time, the admin phones and 911 lines into the Communications Center will be down. Rowlett’s 911 calls will be routed to the Garland Police Department. Our Officers will continue to answer calls for service.

Rowlett Police Chief Michael Godfrey provided the City Council with a presentation on the police department’s culture and practices during the Council meeting on Tuesday, June 16th. He went over the “8 Can’t Wait” campaign policies that have been circling social media.

PUBLIC WORKS DEPARTMENT

The City of Rowlett has named current Interim Director of Public Works, Gary Enna, Director of Public Works. An accomplished senior local government executive, Mr. Enna joined the Rowlett team in December 2016 and has served as Rowlett’s Interim Director of Public Works since January 2019.

“Gary has done an outstanding job as the Interim Director of Public Works,” said Deputy City Manager Paul Stevens. “In addition to maintaining the daily functions of streets, and water and wastewater service, Gary has overseen several high-profile bond election projects and other major capital improvement projects. He has provided tremendous leadership to the Public Works Department and has been integral in launching several wastewater projects as part of the Sapphire Bay development. These infrastructure projects were on a very tight completion timeframe, and Gary’s successful management has ensured project continuity for the Sapphire Bay development.”

Gary is a seasoned Public Works professional. Prior to joining the City of Rowlett as Assistant Director of Public Works in 2016, he served as Assistant Director of Public Works for Collin County for 11 years. Gary holds a
bachelor’s degree in Business Administration – Strategic Management and Marketing from the University of North Texas. He served two terms on the North Central Texas Resource Conservation Council and is currently serving on both the North Central Texas Regional Emergency Preparedness Advisory Committee and the North Central Texas Public Works Emergency Response Team. Gary has also been a member of the American Public Works Association since 2005.

Mr. Enna’s numerous accomplishments since joining the City of Rowlett include:
- Leading the negotiation process to renew several water and wastewater contracts;
- Providing testing oversight for an enhanced wastewater treatment metering system;
- Coordinating City utility relocation with the Texas Department of Transportation (TxDOT) to facilitate Interstate 30 improvements; and
- Managing a $30 million capital budget.

“Citizens’ lives are touched every day by the services our dedicated Public Works employees provide, and I am honored to serve as the Director,” said Gary Enna. “Our Team is committed to ensuring Rowlett has the infrastructure necessary to support the exemplary quality of life our residents deserve.”

Congratulations Gary!

We'll catch you up on other projects the Public Works Department is working on next week!

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COVID-19 UPDATE

Dallas County commissioners voted to mandate that businesses in the county must require customers and everyone on premises to wear a mask to contain the spread of COVID-19. This mandate goes into effect at 11:59pm tonight. This item will be on the agenda during the Special Meeting on Wednesday, June 24th for Council consideration.

Governor to Rapidly Expand COVID-19 Testing – Governor Abbott announced that the Texas Division of Emergency Management (TDEM) is coordinating with local officials, public health officials, and emergency management offices in cities across the state to identify and rapidly expand COVID-19 testing in underserved and minority communities that have been disproportionately impacted by the virus. This mission is part of TDEM’s ongoing partnership with the Texas Military Department (TMD), the Texas Emergency Medical Task Force (EMTF), and the Texas Department of State Health Services (DSHS) to mitigate the spread of COVID-19 and increase testing where needed.

These sites continue to come online across the state, visit www.covidtest.tdem.texas.gov to find the test collection location nearest to you.

COVID-19 Testing Information

DRIVE-THRU COVID-19 TESTING AVAILABLE AT ROWLETT WALMART (2501 LAKEVIEW PARKWAY)
- Testing available Monday, Wednesday, Friday
- 7-9am (the days/hours could increase depending on demand)
- Appointment is required – visit DolINeedaCOVID19Test.com

Who can be tested?
The drive-through testing sites is available to those who meet CDC and state and local guidelines on who should be tested, including first responders, health care providers, front line workers and others with symptoms of COVID-19, as well as those in high risk groups without symptoms.

What type of test is it?
The site will use a self-administered nasal swab test that will allow those being tested to swab their own nose onsite while in their vehicles, observed by a trained Walmart pharmacist to ensure the sample is taken...
correctly, and drop the sealed sample into a container on their way out of the drive-thru site.

👉🏽 What type of test is it?
The site will use a self-administered nasal swab test that will allow those being tested to swab their own nose onsite while in their vehicles, observed by a trained Walmart pharmacist to ensure the sample is taken correctly, and drop the sealed sample into a container on their way out of the drive-thru site.

👉🏽 How long does it take to get results?
Walmart’s lab partner, eTrueNorth, delivers results in three-five days. Patients will be notified of their test results and instructed how to proceed should they test positive.

👉🏽 Are Walmart associates at the test sites?
Walmart pharmacists are observing the swabbing. Other Walmart associates are helping with on-site support tasks such as directing traffic and ID checks at the testing sites.

👉🏽 Is there a cost for the test?
There is no out-of-pocket cost to the individual.

👉🏽 Is Walmart being paid for these sites?
No. Walmart is donating their parking lot space, site supplies and materials, and their associates’ time.

Thank you to our community partners at Walmart for bringing this testing site to Rowlett!

Walmart Opened Three Additional Free Testing Locations in Dallas County
Starting Friday, May 15th, Walmart opened four COVID-19 drive-thru testing sites in Walmart parking lots in Dallas County, including the one here in Rowlett:
- 15757 Coit Rd., Dallas, TX 75248
- 951 W. Belt Line Rd., DeSoto, TX 75115
- 5302 N Garland Ave., Garland, TX 75040
The sites are supported by Walmart, eTrueNorth and state and local officials to test anyone who meets CDC and state and local guidelines on who should be tested, including first responders, health care providers and others with symptoms of COVID-19 and those in high-risk groups without symptoms. Those interested in being tested need to visit www.DoINeedaCOVID19test.com to see if eligible for testing and to make an appointment.

Public Drive-thru Testing Sites
**Texas Department of State Health Services Test Site Locator** – Click on this website for an interactive map showing testing sites.**

Self-swab tests have been implemented at the Ellis Davis Field House, 9191 S. Polk St, and American Airlines Center, 2617 Victory Ave. Parking Lot E, public testing sites. These tests are less invasive, safer, and help preserve PPE supplies. Testing criteria includes:
- Persons 65 years or older can now be tested without the symptom requirement.
- Persons with chronic health issues (diabetes, asthma, heart disease, etc.) can now be tested without the symptom requirement.
- First responders, DART drivers, healthcare workers, grocery store and essential retail store workers, regardless of symptoms.
- All others must exhibit at least one of the CDC guidance on the Symptoms of Coronavirus.
- A photo ID (but not necessarily a government-issued ID) and health insurance card (if a person has insurance; insurance coverage is not a testing requirement) are required.
- Both sites are operating Monday-Saturday, 8am to 5pm, Sunday 8am-Noon unless otherwise determined by testing capacity, which is 500 per day, or weather conditions.

If you have been tested at either of the public drive-thru test sites in Dallas, you will receive a phone call from the RESULTS CENTER in 3-7 days. Visit the following sites to download a copy of your results:
- American Airlines Center – Quest Diagnostics
- Ellis David Field House – Labcorp
Individuals that have not received their results after 7 days may request assistance via email with the following info: Name, Location of Test, Date/Time of Test, Phone Number.
Counterfeit COVID-19 and antibody testing kits are now becoming increasingly available online and throughout the DFW area. Please be aware that legitimate tests are not available over the counter at any retail locations. All COVID-19 tests are operating under FDA Emergency Use Authorizations (EUA), so be wary of claims that a test is FDA-approved or -cleared. Additionally, a provider with an EUA for the PCR test (the test to confirm COVID-19) may not have an EUA for a serology test (for antibodies).

At-home Testing
Pixel by LabCorp is now offering at-home nasal swab test kits. This is the ONLY at-home COVID-19 test with an EUA from the FDA.
- To order, go here and complete a short eligibility survey. If eligible, order and receive the kit via FedEx, collect and ship the sample, online results will be available approximately two days after LabCorp receives your test. Patient Fact Sheet available.

It's important to understand that a negative result on a standard COVID-19 test is not a waiver for symptomatic persons to cease self-quarantine and/or social distancing measures. Additionally, it does not mean that a person who receives a negative result on one test won’t receive a positive result from the exact same type of test performed five minutes later. Similarly, a positive result on an IgM and/or IgG antibody test does not mean that a person is completely immune or, in the case of a positive IgG result, recovered.

The following confirmed COVID-19 case counts reflect numbers as of 7pm Thursday, June 18th:

National – 2,187,876 cases (599,115 recovered), 118,381 deaths
Texas – 99,851 cases (63,812 recovered), 2,105 deaths
North Texas – 31,234 cases (17,440 recovered), 680 deaths
Dallas County – 15,648 cases (recovered n/a), 307 deaths
City of Garland – 1,350 cases (783 recovered), 21 deaths
Rockwall County – 258 cases (recovered 188), 16 deaths
City of Rowlett – 137 cases (76 recovered), 3 deaths

Rowlett cases include 78 females and 59 males. They range in age from late teens to 80's. 53 are under 40, 55 are between 40 to 59, and 29 are 60 +
REOPEN ROWLETT RESPONSIBLY … Under our Reopen Rowlett Responsibly initiative, we will be guided by COVID-19 case metrics in our city and immediate surrounding areas, as well as regional health care system metrics indicating their ability to maintain a fully functioning health care system. We will partner with many Rowlett business owners within our various industry groups to develop, implement and communicate specific plans to reopen Rowlett with a safe and measured approach within the guidelines issued by national, state and regional authoritative bodies. Governor Abbott’s Texans Helping Texans Guidelines to Open Texas

Dallas County Opens its Emergency Small Business Assistance Program – On Monday, June 15th, Dallas County will begin accepting pre-applications for its Emergency Business Assistance Program (EBAP). EBAP is funded with an allocation of $5 million in federal CARES Act dollars and is designed to rapidly provide financial assistance to small businesses located in Dallas County that have been adversely affected by the COVID-19 pandemic and that have been unable to obtain financial assistance to meet all of their business needs. Small businesses may be eligible to obtain a forgivable loan worth up to $15,000.

Dallas County selected the National Development Council (NDC), a national economic development non-profit, to serve as the third-party administrator for the EBAP. NDC has worked for more than 50 years, fulfilling its mission to increase the flow of investment capital to under-resourced communities. This work includes 25+ years as an SBA-approved small business lender.

Small businesses that are interested in applying for financial assistance through EBAP should visit the NDC EBAP website at: https://ndconline.org/ntxsmbiz/.

Businesses that need assistance navigating the website may leave a voicemail message at (214) 845-7673 and they will receive a return phone call within one business day. Because Dallas County expects that the amount of funding requested will exceed the funding available, not all eligible businesses will be invited to submit a full loan application. After the pre-application period closes, NDC will use a randomized selection process to select the eligible businesses that will be invited to submit a full application.

HOUSING AND UTILITY INFORMATION

Rowlett Community Organizations Active in Disaster is ready to help you find resources for spiritual and emotional care, business assistance information, local food bank and utility assistance, and more. RowlettReady.com is also now able to accept donations, coordinate volunteer opportunities and facilitate needs for Rowlett residents. Check out the website today.

Dallas County Housing and Utility Assistance Program – This funding is specifically earmarked for eligible individuals and households who reside in Dallas County, but outside of the City of Dallas (they have their own program).

- A maximum amount of $1500 per month for up to three months may be provided for housing expenses such as rent, mortgage payments and utilities.
- Funds can be used to pay all of any part of these expenses, including arrears that occurred after March 1, 2020.
- Funds will be issued in the form of a grant and will be paid directly to the landlord/mortgage company/utility provider on behalf of the applicant.

For more information and to apply, go to either of the following sites: https://jfsdallas.org/cares/ https://ccdallas.org/covid-19-assistance-application/
Dallas County Tenant Hotline – for those individuals experiencing hardships with paying rent and also possibly facing eviction, this hotline can provide information and help connect you with agencies and groups that may be able to provide some help.  
tenanthotline@dallascounty.org  214-653-6563 or 833-743-0072  
https://www.dallascounty.org/covid-19/tenant-hotline.php

State Assistance – The Texas Department of Housing and Community Affairs (TDHCS) will provide $11.3 million in HOME Tenant Based Rental Assistance (TBRA) to Texans experiencing housing challenges due to COVID-19.  
• Individuals needing assistance should visit Help for Texans to search for rental assistance providers in the area; simply click Long Term Rent Payment Help, enter “Rowlett” and click on the Find Help button.

Federal Assistance – Federal Housing Finance Agency directed Fannie Mae and Freddie Mac to suspend foreclosure and evictions for at least 60 days for homeowners in Fannie Mae or Freddie Mac-backed single-family mortgages. HUD also authorized the Federal Housing Administration to impose a 2-month moratorium on foreclosures and evictions for single-family homeowners with mortgages insured by FHA. Dallas County has halted all delinquent property tax litigation and property tax foreclosure proceedings until further notice. See more...

Utility Assistance – Texas Public Utility Commission adopted an order effective March 26, 2020, until the Governor’s disaster declaration is terminated:
• Banning utility service providers from cutting off electric, water and sewer services due to non-payment.
• Suspending water, sewer and electric rules that relate to assessment of late fees on customers for delinquent bills, that relate to requirements for estimated bills, and that allow a water utility to charge interest on a deferred payment plan.
• Requiring retail electric providers to offer a deferred payment plan to customers, upon request.

Utility Assistance – Texas Public Utility Commission adopted an order effective March 26, 2020, until the Governor’s disaster declaration is terminated:
• Banning utility service providers from cutting off electric, water and sewer services due to non-payment.
• Suspending water, sewer and electric rules that relate to assessment of late fees on customers for delinquent bills, that relate to requirements for estimated bills, and that allow a water utility to charge interest on a deferred payment plan.
• Requiring retail electric providers to offer a deferred payment plan to customers, upon request.

Information regarding additional utilities

Atmos Energy has:
• Temporarily suspended natural gas disconnections for non-payment and offers payment installment plans.
• Financial assistance available on a first come, first served basis to eligible residential customers through a local energy assistance agency. To locate an agency, visit www.atmosenergy.com/assistance or call 211.

IMPORTANT WEBSITES, EMAIL ADDRESSES AND INFORMATION:
Facts regarding COVID-19, how to prevent it, what to do in the event you or a family member become ill, and many other resources including the latest news concerning our community. www.rowlett.com/covid-19

Reopen Business Information – this information is intended to assist our business community to reopen

Essential Household Activities questions – Email cac@rowlett.com or call 972-412-6100

Essential Business Activities questions – Email jtucker@rowlett.com

Testing questions? City of Rowlett Testing Information & Texas Health and Human Services Testing Capacity Overview

Questions about your pet and their health? Here is the Texas Animal Health Commission’s FAQ

City of Rowlett Amended Disaster Declaration and Orders – May 14, 2020

Rowlett Ready Information – www.RowlettReady.com or email needs@rowlettready.com if you need local assistance from volunteers.


Aid Organizations – Life Message, Hope in Hand Food Pantry, The Veterans Resource and Outreach Center, The North Texas Food Bank, North Texas Behavioral Health Authority
Reopen Texas Video by Mayor and Chamber President – April 28, 2020  
COVID-19 UPDATE VIDEO by Mayor & EMC – March 26, 2020  
COVID-19 Virtual Town Hall Meeting – March 16, 2020

Garland Independent School District (GISD) – Grab & Go meal distribution from designated locations during the summer will be on Monday – Tuesday – Thursday from 11am-1pm. No food service during the week of June 29-July 3, resuming July 6-31. Details here: https://www.garlandisd.net/node/11272; https://www.garlandisd.net/node/9151  
Rockwall ISD - New Summer Hours Beginning June 1st 10am-12pm, Monday – Thursday

DART Adds Grocery Pickup & Delivery to Its Paratransit Service Customers  
DART Service Modifications – www.dart.org/mod or call DART Customer Service at (214) 979-1111

Dallas County Hotline – Email: tenant hotline@dallascounty.org  
Call: 214-653-6563 or 833-743-0072  
Website: https://www.dallascounty.org/covid-19/tenant-hotline.php  
Dallas County Housing & Utility Assistance – Jewish Family Service of Dallas & Catholic Charities Dallas

HOMEOWNER’S ASSISTANCE – Information to keep your home.

Governor’s Orders – Executive Orders  
Open Texas Phase III  
Texans Helping Texans – The Governor’s Report to Open Texas  
Hospital Capacity Executive Order

Don’t Be A Victim To These Scams, Check Scams, Latest Scam Alert - Fake Tests  
Visit www.theseniorsource.org and www.ftc.gov/coronavirus for more information. Do NOT click on links from sources you do not know and only call known phone numbers.

Texas Workforce Commission – Skills Development Fund program

REMINDEERS:

FCC BULK PICKUP – Consider allowing your lawn to mulch its own clippings; Keep additional items beside the cart to a minimum.

UPDATE ON FCC GARBAGE COLLECTION – ALL trash items must be bagged now. DO NOT bag recyclables.

LIMITED ACCESS TO MOST CITY BUILDINGS – Public Safety remains our top priority and the Police and Fire Department facilities will remain open to the public. As always, call 9-1-1 if you are experiencing an emergency.

NEIGHBORHOOD SERVICES/CODE ENFORCEMENT – Will continue to operate as usual.


#MyRowlett Rowlett #BetterTogether

"Juneteenth is a day of reflection, a day of renewal, a pride-filled day. It is a moment in time taken to appreciate the African American experience. It is inclusive of all races, ethnicities and nationalities - as nothing is more comforting than the hand of a friend."

#Juneteenth